

## GENEL KONULAR

- Becken, S., Simmons, D.G. ve Frampton, C. (2003). Energy Use Associated with Different Travel Choices, *Tourism Management*, 24 (3): 267-277.
- Bode, S., Hapke, J. ve Zisler, S. (2003). Need and Options for a Regenerative Energy Supply in Holiday Facilities, *Tourism Management*, 24 (3): 257-266.
- Bryon, J. ve Russo, A.P. (2003). The Tourist Historic City, *Annals of Tourism Research*, 30 (2): 492-494.
- Palmer, C. (2003). Touring Churchill's England: Rituals of Kinship and Belonging, *Annals of Tourism Research*, 30 (2): 426-445.
- Cohen, E. (2003). Contemporary Tourism and the Host Community in the Less Developed Areas, *Tourism Recreation Research*, 28 (1).
- Coles, T. (2003). The Emergent Tourism Industry in Eastern Germany a Decade After Unification, *Tourism Management*, 24 (2): 217-226.
- Dann, G.M.S. (2003). Noticing Notices: Tourism to Order, *Annals of Tourism Research*, 30 (2): 465-484.
- Nerhagen, L.E. (2003). Travel Mode Choice: Effects of Previous Experience on Choice Behaviour and Valuation, *Tourism Economics*, 9 (1): 5-30.
- Davies, B. (2003). The Role of Quantitative and Qualitative Research in Industrial Studies of Tourism, *International Journal of Tourism Research*, 5 (2): 97-111.
- Dense, J. ve Barrow, C.W. (2003). Estimating Casino Expenditures by Out-of-State Patrons: Native American Gaming in Connecticut, *Journal of Travel Research*, 41 (3): 410-415.
- Digance, J. (2003). Pilgrimage at Contested Sites, *Annals of Tourism Research*, 30 (1): 143-159.
- Dimanche, F. (2003). The Louisiana Tax Free Shopping Program for International Visitors: A Case Study, *Journal of Travel Research*, 41 (3): 311-314.
- Doorne, S., Ateljevic, I. ve Bai, Z. (2003). Representing Identities Through Tourism: Encounters of Ethnic Minorities in Dali, Yunnan Province, People's Republic of China, *International Journal of Tourism Research*, 5 (1): 1-11.
- Ernawati, D.B. (2003). Stakeholders' Views on Higher Tourism Education, *Annals of Tourism Research*, 30 (1): 255-258.
- Fullerton, G. (2003). When Does Commitment Lead to Loyalty? *Journal of Service Research*, 5 (3).
- Holden, A. (2003). In Need of New Environmental Ethics for Tourism? *Annals of Tourism Research*, 30 (1): 94-108.
- K. W. Kendall, K.W. ve Harrington, R. (2003). Strategic Management Education Incorporating Written or Simulation Cases, *Journal of Hospitality & Tourism Research*, 27 (2).
- Kester, J.G.C. (2003). Databank: International Tourism in Africa, *Tourism Economics*, 9 (2): 203.
- Kim, S.S., Lee, C.K. ve Klenosky, D.B. (2003). The Influence of Push and Pull Factors at Korean National Parks, *Tourism Management*, 24 (2): 169-180.
- Lee, H. ve Graefe, A.R. (2003). Crowding at an Arts Festival: Extending Crowding Models to the Frontcountry, *Tourism Management*, 24 (1): 1-11.
- Lepp, A. ve Gibson, H. (2003). Tourist Roles, Perceived Risk and International Tourism, *Annals of Tourism Research*, 30 (3): 606-624.
- Maher, P.T. ve Steel, G. (2003). Alison McIntosh Examining the Experiences of Tourists in Antarctica, *International Journal of Tourism Research*, 5 (1): 59-62.
- Money, R.B. ve Crotts, J.C. (2003). The Effect of Uncertainty Avoidance on Information Search, Planning and Purchases of International Travel Vacations, *Tourism Management*, 24 (2): 191-202.
- Mustonen, P. (2003). Environment as a Criterion For Choosing a Holiday Destination - Arguments and Findings, *Tourism Recreation Research*, 28 (1).
- Nash, R. (2003). The Use and Application of Rose's Theory of Lesson Drawing in Peripheral Areas of Scotland, *International Journal of Tourism Research*, 5 (2): 133-145.
- Pike, S. (2003). The Use of Repertory Grid Analysis to Elicit Salient Short-Break Holiday Destination Attributes in New Zealand, *Journal of Travel Research*, 41 (3): 315-319.
- Piso, A. (2003). Unionisation in the Dublin Hotel Industry, *International Journal of Tourism Research*, 5 (3): 211-224.
- Pretes, M. (2003). Tourism and Nationalism, *Annals of Tourism Research*, 30 (1): 125-142.
- Reece, W.S. (2003). Demographics of Hawaii Leisure Travel, *Journal of Hospitality & Tourism Research*, 27 (2).
- Rittichainuwat, B.N., Qu, H. ve Leong, J.K. (2003). The Collective Impacts of a Bundle of Travel Determinants on Repeat Visitation, *Journal of Hospitality & Tourism Research*, 27 (2).
- Smith, K.A. (2003). Literary Enthusiasts as Visitors and Volunteers, *International Journal of Tourism Research*, 5 (2): 83-95.
- Smith, S.L.J. (2003). A Vision for the Canadian Tourism Industry, *Tourism Management*, 24 (2): 123-133.
- Snepenger, D.J., Murphy, L., O'Connell, R. ve Gregg, E. (2003). Tourists and Residents Use of a Shopping Space, *Annals of Tourism Research*, 30 (3): 567-580.
- Stergiou, D., Airey, D. ve Riley, M. (2003). The Evaluation of the Teaching of Individual Academics in UK's Tourism Higher Education: Developing a Construct for Teaching Profiles, *International Journal of Tourism Research*, 5 (1): 62-67.
- Strange, C. ve Kempa, M. (2003). Shades of Dark Tourism: Alcatraz and Robben Island, *Annals of Tourism Research*, 30 (2): 386-405.
- Teo, P. ve Hiong Li, L. (2003). Global and Local Interactions in Tourism, *Annals of Tourism Research*, 30 (2): 287-306.
- Theerapappisit, P. (2003). Mekong Tourism Development: Capital or Social Mobilisation? *Tourism Recreation Research*, 28 (1).
- Tideswell, C. ve Faulkner, B. (2003). Identifying Antecedent Factors to the Traveler's Pursuit of a Multidestination Travel Itinerary, *Tourism Analysis*, 7 (3/4): 177-190.
- Tribe, J. (2003). The RAE-ification of Tourism Research in the UK, *International Journal of Tourism Research*, 5 (3): 225-234.
- Yan, M. ve Wall, G. (2003). Disaggregating Visitor Flows: The Example of China, *Tourism Analysis*, 7 (3/4): 191-205.
- Yuksel, A. (2003). Writing Publishable Papers, *Tourism Management*, 24 (4): 437-446.

## YÖNETİM

- A.E.I.a.i.n.e., M. (2003). Illustrating the Utility of a Modified Gap Analysis as a Regional Tourism Planning Tool: Case Study of Potential Japanese and German Travelers to the Cowichan Region, *Journal of Travel Research*, 41 (4): 400-409.
- Bayraktaroglu, S. ve Kutanis, R.O. (2003). Transforming Hotels into Learning Organisations: A New Strategy for Going Global, *Tourism Management*, 24 (2): 149-154.
- Bolton, R.N., Smith, A.K. ve Wagner, J. (2003). Striking the Right Balance, *Journal of Service Research*, 5 (3).

- Cho, V. (2003). A Comparison of Three Different Approaches to Tourist Arrival Forecasting. *Tourism Management*, 24 (3): 323-330.
- Caro, J.L., Guevera, A., Aguayo, A., Gálvez, S. ve Carillo, A. (2003). Formal Workflow Specification Applied to Hotel Management Information Systems. *Information and Communication Technologies in Tourism 2003*, New York: Springer Computer Science: 373-381.
- Collins, C. ve Buhalis, D. (2003). Destinations Management Systems Utilisation in England. *Information and Communication Technologies in Tourism 2003*, New York: Springer Computer Science: 202-211.
- Cox, L.J. ve Vieth G.R. (2003). Hotel Investment in Open Area. *Annals of Tourism Research*, 30 (2): 342-352.
- Davidow, M. (2003). Organizational Responses to Customer Complaints: What Works and What Doesn't. *Journal of Service Research*, 5 (3).
- Hancer, M. ve George, R.T. (2003). Job Satisfaction of Restaurant Employees: An Empirical Investigation Using the Minnesota Satisfaction Questionnaire. *Journal of Hospitality & Tourism Research*, 27 (1).
- Hansen, H. ve Sandvik, K. ve Selnes, F. (2003). Direct and Indirect Effects of Commitment to a Service Employee on the Intention to Stay. *Journal of Service Research*, 5 (3).
- Henderson, J.C. (2003). Communicating in a Crisis: Flight Sq 006. *Tourism Management*, 24 (3): 279-287.
- Henderson, J.C. (2003). Managing Tourism and Islam in Peninsular Malaysia. *Tourism Management*, 24 (4): 447-456.
- Hogan, J.E., Lemon, K.N. ve Barak, L. (2003). What is the True Value of a Lost Customer?. *Journal of Service Research*, 5 (3).
- Hwang, S.N. ve Chang, T.Y. (2003). Using Data Envelopment Analysis to Measure Hotel Managerial Efficiency Change in Taiwan. *Tourism Management*, 24 (4): 357-369.
- Kemperman, A., Borgers, A., Oppewal, H. ve Timmermans, H. (2003). Predicting the Duration of Theme Park Visitors' Activities: An Ordered Logit Model Using Conjoint Choice Data. *Journal of Travel Research*, 41 (4): 375-384.
- Kim, H. ve Gu, Z. (2003). Risk-Adjusted Performance. *Journal of Hospitality & Tourism Research*, 27 (2).
- Lam, T. (2003). Leader-Member Exchange and Team-Member Exchange: The Roles of Moderators in the New Employees' Socialization. *Journal of Hospitality & Tourism Research*, 27 (1).
- Lam, T., Baum, T. ve Pine, R. (2003). Subjective Norms: Effects on Job Satisfaction. *Annals of Tourism Research*, 30 (1): 160-177.
- Langer, G. (2003). A Comparison of Training Activities in the Austrian and German Accommodation Trade Using the Trainingactivitydegree. *International Journal of Tourism Research*, 5 (1): 29-44.
- Lubbe, B.A. (2003). An Investigation into the Current Status of Corporate Travel Management in South Africa and the Use of Online and Wireless Technologies by Corporate Travelers. *Information and Communication Technologies in Tourism 2003*, New York: Springer Computer Science: 326-335.
- Morais, D.B., Backman, S.J. ve Dorsch, M.J. (2003). Toward the Operationalization of Resource Investments Made between Customers and Providers of a Tourism Service. *Journal of Travel Research*, 41 (4): 362-374.
- Moss, S.E., Ryan, C. ve Wagoner, C.B. (2003). An Empirical Test of Butler's Resort Product Life Cycle: Forecasting Casino Winnings. *Journal of Travel Research*, 41 (4): 393-399.
- O'Connor, P. (2003). An Empirical Analysis of Hotel Chain Online Pricing Strategies. *Information Technology & Tourism*, 5 (2): 65-72.
- Prideaux, B., Laws, E. ve Faulkner, B. (2003). Events in Indonesia: Exploring the Limits to Formal Tourism Trends Forecasting Methods in Complex Crisis Situations. *Tourism Management*, 24 (4): 475-487.
- Pullman, M.E. ve Thompson, G.M. (2003). Strategies for Integrating Capacity with Demand in Service Networks. *Journal of Service Research*, 5 (3).
- Riley, M. ve Szivas, E. (2003). Pay Determination: A Socioeconomic Framework. *Annals of Tourism Research*, 30 (2): 446-464.
- Schwartz, Z. ve Cohen, E. (2003). Hotel Revenue Management with Group Discount Room Rate. *Journal of Hospitality & Tourism Research*, 27 (1).
- Szivas, E., Riley, M. ve Airey, D. (2003). Labor Mobility into Tourism: Attraction and Satisfaction. *Annals of Tourism Research*, 30 (1): 64-76.
- Upchurch, R.S., Ellis, T. ve Seo, J. (2003). A Case Study of the Yield Management Countdown: Usage Versus Competence. *Journal of Hospitality & Tourism Research*, 27 (1).
- Vasiliadis, C., Siomkos, G. ve Vrechopoulos, A. (2003). Tourism Destination Analysis and Planning: An IT Application. *Information and Communication Technologies in Tourism 2003*, New York: Springer Computer Science: 458-466.
- Wöber, K.W., Hwang, Y.H. ve Fesenmaier, D.R. (2003). Services and Functions Provided by European City Tourist Offices: A Longitudinal Study. *International Journal of Tourism Research*, 5 (1): 13-27.
- Wöber, K.W. (2003). Information Supply in Tourism Management by Marketing Decision Support Systems. *Tourism Management*, 24 (3): 241-255.

## EKONOMİ

- Auld, T. ve McArthur, S. (2003). Does Event-Driven Tourism Provide Economic Benefits? A Case Study from the Manawatu Region of New Zealand. *Tourism Economics*, 9 (2): 191.
- Chhabra, D., Sills, E. ve Cabbage, F.W. (2003). The Significance of Festivals to Rural Economies: Estimating the Economic Impacts of Scottish Highland Games in North Carolina. *Journal of Travel Research*, 41 (4): 421-427.
- Deegan, J. ve Dineen, D.J. (2003). The Changing Contribution of Tourism in a Dynamic Economy: The Case of Ireland. *Tourism Economics*, 9 (2): 147.
- Divisekera, S. (2003). A Model of Demand for International Tourism. *Annals of Tourism Research*, 30 (1): 31-49.
- Downward, P. ve Lumsdon, L. (2003). Beyond the Demand for Day-Visits: An Analysis of Visitor Spending. *Tourism Economics*, 9 (1): 67-76.
- Dwyer, L., Forsyth, P. ve Spurr, R. (2003). Inter-Industry Effects of Tourism Growth: Implications for Destination Managers. *Tourism Economics*, 9 (2): 117.
- Espinete, J.M., Saez, M., Coenders, G. ve Fluvia, M. (2003). Effect on Prices of the Attributes of Holiday Hotels: A Hedonic Prices Approach. *Tourism Economics*, 9 (2): 165.
- Gelan, A. (2003). Local Economic Impacts: The British Open. *Annals of Tourism Research*, 30 (2): 406-425.
- Lanza, A., Temple, P. ve Urga, G. (2003). The Implications of Tourism Specialisation in the Long Run: An Econometric Analysis for 13 OECD Economies. *Tourism Management*, 24 (3): 315-321.
- León, C.J., Araña, J.E. ve Melián, A. (2003). Tourist Use and Preservation Benefits from Big-Game Fishing in the Canary Islands. *Tourism Economics*, 9 (1): 53-65.
- Melián-González, A. ve García-Falcón, J.M. (2003). Competitive Potential of Tourism in Destinations. *Annals of Tourism Research*, 30 (3): 720-740.
- Michael, E.J. (2003). Tourism Micro-Clusters. *Tourism Economics*, 9 (2): 133.

Morley, C.L. (2003). Impacts of International Airline Alliances on Tourism, *Tourism Economics*, 9 (1): 31-51.

Sloboda, B.W. (2003). Assessing The Effects of Terrorism on Tourism by Use of Time Series Methods, *Tourism Economics*, 9 (2): 179.

Smeral, E. (2003). A Structural View of Tourism Growth, *Tourism Economics*, 9 (1): 77-93.

Sugiyarto, G., Blake, A. ve Sinclair, M.T. (2003). Tourism and Globalization: Economic Impact in Indonesia, *Annals of Tourism Research*, 30 (3): 683-701.

Toh, R.S., Khan, H., Siew, I. ve Yap, L. (2003). An Empirical Validation of the Travel Balance Approach as an Alternative to the Tourism Area Life Cycle, *Tourism Analysis*, 7 (3/4): 207-215.

### TURİZMİN FİZİKSEL VE SOSYAL ETKİLERİ

Bramwell, B. (2003). Maltese Responses to Tourism, *Annals of Tourism Research*, 30 (3): 581-605.

Dyer, P., Aberdeen, L. ve Schuler, S. (2003). Tourism Impacts on an Australian Indigenous Community: A Djabugay Case Study, *Tourism Management*, 24 (1): 83-95.

Fennell, D.A. ve Butler, R.W. (2003). A Human Ecological Approach to Tourism Interactions, *International Journal of Tourism Research*, 5 (3): 197-210.

Kulendran, N., Witt, S.F. (2003). Forecasting the Demand for International Business Tourism, *Journal of Travel Research*, 41 (3): 265-271.

Puppim De Oliveira, J.A. (2003). Governmental Responses to Tourism Development: Three Brazilian Case Studies, *Tourism Management*, 24 (1): 97-110.

Richter, L.K. (2003). International Tourism and its Global Public Health Consequences, *Journal of Travel Research*, 41 (4): 340-347.

Torres, R. (2003). Linkages Between Tourism and Agriculture in Mexico, *Annals of Tourism Research*, 30 (3): 546-566.

Waite, G. (2003). Social Impacts of the Sydney Olympics, *Annals of Tourism Research*, 30 (1): 194-215.

### TURİZMİN ÇEŞİTLERİ

Beedie, P. ve Hudson, S. (2003). Emergence of Mountain-Based Adventure Tourism, *Annals of Tourism Research*, 30 (3): 625-643.

Bruwer, J. (2003). South African Wine Routes: Some Perspectives on the Wine Tourism Industry's Structural Dimensions and Wine Tourism Product, *Tourism Management*, 24 (4): 423-435.

Callander, M. ve Page, S.J. (2003). Managing Risk in Adventure Tourism Operations in New Zealand: A Review of the Legal Case History and Potential for Litigation, *Tourism Management*, 24 (1): 13-23.

Chhabra, D., Healy, R. ve Sills, E. (2003). Staged Authenticity and Heritage Tourism, *Annals of Tourism Research*, 30 (3): 702-719.

Fennell, D. ve Nowaczek, A.M.K. (2003). An Examination of Values and Environmental Attitudes Among Ecotourists: A Descriptive Study Involving Three Samples, *Tourism Recreation Research*, 28 (1).

Gibson, H.J., Willmington, C. ve Holdnak, A. (2003). Small-Scale Event Sport Tourism: Fans as Tourists, *Tourism Management*, 24 (2): 181-190.

Harrill, R. (2003). Fear of Falling: An Ethnographic Study of Heritage Tourism in Pineburg, South Carolina, *Tourism Analysis*, 7 (3/4): 241-249.

Hong, S.K., Kim, S.I. ve Kim, J.H. (2003). Implications of Potential Green Tourism Development, *Annals of Tourism Research*, 30 (2): 323-341.

Hunter-Jones, P. (2003). The Perceived Effects of Holiday-Taking Upon the Health and Wellbeing of Patients Treated for Cancer, *International Journal of Tourism Research*, 5 (3): 183-196.

Inglis, D., Highland, H. ve Haunts, O. (2003). Ghosts in Scottish Tourism, *Annals of Tourism Research*, 30 (1): 50-63.

Lee, H.C. (2003). Modeling Boaters' Choices Among Boating Destinations in Michigan's Great Lakes, *Tourism Analysis*, 7 (3/4): 217-228.

Macdonald, R. ve Jolliffe, L. (2003). Cultural Rural Tourism: Evidence from Canada, *Annals of Tourism Research*, 30 (2): 307-322.

Mckercher, B. ve Du, Cros, H. (2003). Testing a Cultural Tourism Typology, *International Journal of Tourism Research*, 5 (1): 45-58.

Medina, L. K. (2003). Commoditizing Culture: Tourism and Maya Identity, *Annals of Tourism Research*, 30 (2): 353-368.

Mohsin, A. ve Ryan, C. (2003). Backpackers in the Northern Territory of Australia - Motives, Behaviours and Satisfaction, *International Journal of Tourism Research*, 5 (2): 113-131.

Nash, R. ve Martin, A. (2003). Tourism in Peripheral Areas - The Challenges for Northeast Scotland, *International Journal of Tourism Research*, 5 (3): 161-181.

Poria, Y., Butler, R. ve Airey, D. (2003). The Core of Heritage Tourism, *Annals of Tourism Research*, 30 (1): 238-254.

Prentice, R. ve Andersen, V. (2003). Festival as Creative Destination, *Annals of Tourism Research*, 30 (1): 7-30.

Urieli, N., Israeli, A. ve Reichel, A. (2003). Religious Identity and Residents' Attitudes Toward Heritage Tourism Development: The Case of Nazareth, *Journal of Hospitality & Tourism Research*, 27 (1).

Waite, G., Lane, R. ve Head, L. (2003). The Boundaries of Nature Tourism, *Annals of Tourism Research*, 30 (3): Pages 523-545.

### HİZMET KALİTESİ

Akama, J.S. ve Kieti, D.M. (2003). Measuring Tourist Satisfaction with Kenya's Wildlife Safari: A Case Study of Tsavo West National Park, *Tourism Management*, 24 (1): 73-81.

Bigné, J. E., Martínez, C., Miquel, M. J. ve Andreu L. (2003). SERVQUAL Reliability and Validity in Travel Agencies, *Annals of Tourism Research*, 30 (1): 258-262.

Khan, M. (2003). ECOSERV: Ecotourists' Quality Expectations, *Annals of Tourism Research*, 30 (1): 109-124.

Kozak, M. (2003). Measuring Tourist Satisfaction with Multiple Destination Attributes, *Tourism Analysis*, 7 (3/4): 229-240.

McColl-Kennedy, J.R. ve Sparks, B.A. (2003). Application of Fairness Theory to Service Failures and Service Recovery, *Journal of Service Research*, 5 (3).

Mills, J.E. ve Morrison, A.M. (2003). Measuring Customer Satisfaction with Online Travel, *Information and Communication Technologies in Tourism 2003*. New York: Springer Computer Science: 10-19.

Oh, H. (2003). Price Fairness and Its Asymmetric Effects on Overall Price, Quality, and Value Judgments: The Case of an Upscale Hotel, *Tourism Management*, 24 (4): 387-399.

Olşen, L.L. ve Johnson, M.D. (2003). Service Equity, Satisfaction and Loyalty: From Transaction-Specific to Cumulative Evaluations, *Journal of Service Research*, 5 (3).

Petrick, J.F. (2003). Measuring Cruise Passengers' Perceived Value, *Tourism Analysis*, 7 (3/4): 251-258.

Sigala, M. (2003). Service Quality of Application Service Providers: Perspectives from the Greek Tourism and Hospitality Sector, *Information and Communication Technologies in Tourism 2003*. New York: Springer Computer Science: 364-372.

Spake, D.F., Beatty, S.E., Brockman, B.K. ve Crutchfield, T.N. (2003). Consumer Comfort in Service Relationships, *Journal of Service Research*, 5 (3).

Spake, D.F., Beatty, S.E., Brockman, B.K. ve Crutchfield, T.N. (2003). Consumer Comfort in Service Relationships, *Journal of Service Research*, 5 (3).

- Wirtz, J. ve Lee, M.C. (2003). An Examination of the Quality and Context-Specific Applicability of Commonly Used Customer Satisfaction Measures, *Journal of Service Research*, 5 (3).
- Wong, J. ve Law, R. (2003). Difference in Shopping Satisfaction Levels: A Study of Tourists in Hong Kong. *Tourism Management*, 24 (4): 401-410.
- Yoon, T.H. ve Ekinci, Y. (2003). An Examination of the SERVQUAL Dimensions Using the Guttman Scaling Procedure. *Journal of Hospitality & Tourism Research*, 27 (1).
- PAZARLAMA**
- Al-Hasan, S., Jwaili, M. ve Thomas, B. (2003). Gaining Competitive Advantage for the Libyan Tourism Industry through E-Marketing, *Information and Communication Technologies in Tourism 2003*, New York: Springer Computer Science: 183-192.
- Barker, M., Page S.J. ve Meyer, D. (2003). Urban Visitor Perceptions of Safety during a Special Event, *Journal of Travel Research*, 41 (4): 355-361.
- Burton, S. Sheather, S., ve Roberts, J. (2003). Reality or Perception?. *Journal of Service Research*, 5 (3).
- Cave, J., Ryan, C. ve Panakera, C. (2003). Residents' Perceptions, Migrant Groups and Culture as an Attraction - The Case of a Proposed Pacific Island Cultural Centre in New Zealand, *Tourism Management*, 24 (4): 371-385.
- Cavus, S. ve Tanrisevdi, A. (2003). Residents' Attitudes Toward Tourism Development: A Case Study in Kusadası, Turkey, *Tourism Analysis*, 7 (3/4): 259-269.
- Chen, S. J.(2003). Market Segmentation by Tourists' Sentiments, *Annals of Tourism Research*, 30 (1): 178-193.
- Crompton, J.L. (2003). Adapting Herzberg: A Conceptualization of the Effects of Hygiene and Motivator Attributes on Perceptions of Event Quality, *Journal of Travel Research*, 41 (3): 305-310.
- Dolnicar, S., Leisch, F. (2003). Winter Tourist Segments in Austria: Identifying Stable Vacation Styles Using Bagged Clustering Techniques. *Journal of Travel Research*, 41 (3): 281-292.
- Echtner C.M. ve Prasad, P. (2003). The Context of Third World Tourism Marketing, *Annals of Tourism Research*, 30 (3): 660-682.
- Felsenstein, D. ve Fleischer, A. (2003). Local Festivals and Tourism Promotion: The Role of Public Assistance and Visitor Expenditure, *Journal of Travel Research*, 41 (4): 385-392.
- Franch, M., Maritini, U. ve Inverardi, P.L.N. (2003). Defining Internet Marketing Strategies for Alpine Tourist Destinations. Lessons from an Empirical Study of the Dolomite Area, *Information and Communication Technologies in Tourism 2003*, New York: Springer Computer Science: 402-411.
- Fyall, A., Callod, C. ve Edwards B. (2003). Relationship Marketing: The Challenge for Destinations, *Annals of Tourism Research*, 30 (3): 644-659.
- Gretzel, U. ve Fesenmaier, D.R. (2003). Experience-Based Internet Marketing: An Exploratory Study of Sensory Experiences Associated with Pleasure Travel to the Midwest United States, *Information and Communication Technologies in Tourism 2003*, New York: Springer Computer Science: 49-57.
- Holden, A. (2003). Investigating Trekkers' Attitudes to the Environment of Annapurna, Nepal, *Tourism Management*, 24 (3): 341-344.
- Huang, T. ve Law, R. (2003). Modeling and Comparing Internet Marketing: A Study of Mainland China Based and Hong Kong Based Hotel Websites, *Information and Communication Technologies in Tourism 2003*, New York: Springer Computer Science: 173-182.
- Hwang, L.J., Powell-Perry, J. ve Lai, C.C. (2003). E-ticketing Service Development in the Taiwanese Airline Market, *Information and Communication Technologies in Tourism 2003*, New York: Springer Computer Science: 336-344.
- Kim, H. ve Richardson, S. L. (2003). Motion Picture Impacts on Destination Images, *Annals of Tourism Research*, 30 (1): 216-237.
- Kim, J., Wei, S. ve Ruys, H. (2003). Segmenting the Market of West Australian Senior Tourists Using an Artificial Neural Network, *Tourism Management*, 24 (1): 25-34.
- Lee, C.K., Kim, S.S. ve Kang, S. (2003). Perceptions of Casino Impacts - A Korean Longitudinal Study, *Tourism Management*, 24 (1): 45-55.
- Libai, B., Biyalogorsky, E. ve Gerstner, E. (2003). Setting Referral Fees in Affiliate Marketing, *Journal of Service Research*, 5 (3).
- Öörni, A. ve Klein, S. (2003). Electronic Travel Markets: Elusive Effects on Consumer Behavior, *Information and Communication Technologies in Tourism 2003*, New York: Springer Computer Science: 29-38.
- Pennington-Gray L., Vogt, C. (2003). Examining Welcome Center Visitors' Travel and Information Behaviors: Does Location of Centers or Residency Matter? *Journal of Travel Research*, 41 (3): 272-280.
- Prebensen, N.K., Larsen, S. ve Abelsen, B. (2003). I'm Not a Typical Tourist: German Tourists' Self-Perception, Activities and Motivations, *Journal of Travel Research*, 41 (4): 416-420.
- Ray, N.M. ve Ryder, M.E. (2003). "Eilities" Tourism: An Exploratory Discussion of the Travel Needs and Motivations of the Mobility-Disabled, *Tourism Management*, 24 (1): 57-72.
- Sigala, M. (2003). Evaluating the Electronic market Hypothesis in the Airline Distribution Chain, *Information and Communication Technologies in Tourism 2003*, New York: Springer Computer Science: 193-201.
- Sirakaya, E., Uysal M. ve Yoshioka, C.F. (2003). Segmenting the Japanese Tour Market to Turkey, *Journal of Travel Research*, 41 (3): 293-304.
- Timothy, D.J. ve Tosun, C. (2003). Tourists' Perceptions of The Canada - USA Border as a Barrier to Tourism at the International Peace Garden, *Tourism Management*, 24 (4): 411-421.
- Vogt, C.A., Andereck, K.L. (2003). Destination Perceptions across a Vacation, *Journal of Travel Research*, 41 (4): 348-354.
- Vich-i-Martorell, G.A. (2003). The Internet as a Marketing Tool for Tourism in the Balearic Island, *Information Technology & Tourism*, 5 (2): 91-104.
- Wagner, D.M. ve Wöber, K.W. (2003). Heterogeneous Market Research Information in Tourism: Implementing Meta-Analytical Harmonization Procedures in a Visitor Survey Database, *Information and Communication Technologies in Tourism 2003*, New York: Springer Computer Science: 76-85.
- Wang, Y. ve Fesenmaier, D.R. (2003). Assessing the Determinants of the Success of Web-based Marketing Strategies by Destination Marketing Organisations in the United States, *Information and Communication Technologies in Tourism 2003*, New York: Springer Computer Science: 306-315.
- KONAKLAMA**
- Andriotis, K. (2003). Coastal Resorts Morphology: The Cretan Experience, *Tourism Recreation Research*, 28 (1).
- Dimou, I., Archer, S. ve Chen, J. (2003). Corporate Development of International Hotel Firms: A Transaction Cost Economics and Agency Theory Approach, *International Journal of Tourism Research*, 5 (2): 147-149.
- Gu, Z. (2003). Analysis of Las Vegas Strip Casino Hotel Capacity: An Inventory Model for Optimization, *Tourism Management*, 24 (3): 309-314.

- Gu, Z. ve Kim, H. (2003). An Examination of the Determinants of Hotel REITs' Unsystematic Risk, *Journal of Hospitality & Tourism Research*, 27 (2).
- Lucas, A.F. ve Santos, J. (2003). Measuring the Effect of Casino-Operated Restaurant Volume on Slot Machine Business Volume: An Exploratory Study, *Journal of Hospitality & Tourism Research*, 27 (1).
- Weaver, P., Wilborn, L., McCleary, K. ve Lekagul, A. (2003). Diversity Training Management Initiatives in the Lodging Industry, *Journal of Hospitality & Tourism Research*, 27 (2).
- Worthington, B. (2003). Change in an Estonian Resort: Contrasting Development Contexts, *Annals of Tourism Research*, 30 (2): 369-385.
- ### TURİZM VE BİLGİ TEKNOLOJİLERİ
- Antonioni Corigliano, M. ve Baggio R. (2003). Italian Tourism Virtual Communities: Empirical Research an Model Building, *Information and Communication Technologies in Tourism 2003*, New York: Springer Computer Science: 86-95.
- Blöchl, W. ve Wöß, W. (2003). XSLT-based EDI Framework for Small and Medium-sized Tourism Enterprises, *Information and Communication Technologies in Tourism 2003*, New York: Springer Computer Science: 67-75.
- Braun, P. (2003). Networking Tourism SMEs: E-Commerce and E-Marketing Issues in Regional Australia, *Information Technology & Tourism*, 5 (1): 13-23.
- Buhalis, D. ve Molinaroli, E. (2003). Entrepreneurial Networks and Supply Communities in the Italian eTourism, *Information Technology & Tourism*, 5 (3): 175-184.
- Coors, V., Gjesdal, Ø., Sulebak, J.R. ve Laasko, K. (2003). 3D Maps for Boat Tourists, *Information and Communication Technologies in Tourism 2003*, New York: Springer Computer Science: 298-305.
- Curran, J.M., Meuter, M.L., ve Suprenant, C.F. (2003). Intentions to Use Self-Service Technologies: A Confluence of Multiple Attitudes, *Journal of Service Research*, 5 (3).
- Deimezi, O. ve Buhalis, D. (2003). eTourism Developments in Greece, *Information and Communication Technologies in Tourism 2003*, New York: Springer Computer Science: 39-48.
- Dittenbach, M., Merkl, D. ve Berger, H. (2003). A Natural Language Query Interface for Tourism Information, *Information and Communication Technologies in Tourism 2003*, New York: Springer Computer Science: 152-162.
- Eriksson, O. ve Akerblom, L. (2003). Tourism Information Systems Based on Trail Network Information, *Information and Communication Technologies in Tourism 2003*, New York: Springer Computer Science: 448-457.
- Fesenmaier, D.R., Ricci, F., Schaumlechner, E., Wöber, K.W. ve Zanella, C. (2003). DIETORECS: Travel Advisory for Multiple Decision Styles, *Information and Communication Technologies in Tourism 2003*, New York: Springer Computer Science: 232-241.
- Franke, T. (2003). Enhancing an Online Regional Tourism Consulting System with Extended Personalized Services, *Information Technology & Tourism*, 5 (3): 135-150.
- Frech, I. ve Koch, B. (2003). Multimedia Geoinformation in Rural Areas with Eco-tourism: The ReGeo-System, *Information and Communication Technologies in Tourism 2003*, New York: Springer Computer Science: 421-429.
- Galindo, J., Aranda, C.M., Caro, J.L., Guevara, A. ve Aguayo, A. (2003). Applying Fuzzy Databases and Fsql to the Management of Rural Accommodation, *Tourism Management*, 24 (4): 457-463.
- Ghandour, R. ve Buhalis, D. (2003). Third-Generation Mobile Services and the Needs of Travellers, *Information and Communication Technologies in Tourism 2003*, New York: Springer Computer Science: 222-231.
- Godart, J.M. (2003). Beyond the Trip Planning Problem for Effective Computer-Assisted Customization of Sightseeing Tours, *Information and Communication Technologies in Tourism 2003*, New York: Springer Computer Science: 163-172.
- Govers, R. ve Bleeker, F. (2003). Hotel (and) School: Integrating Hospitality Technology into a Live Learning Environment, *Information and Communication Technologies in Tourism 2003*, New York: Springer Computer Science: 270-279.
- Graeupl, A. ve McCabe S. (2003). Use of the Internet by 'silver surfers' for Travel and Tourism Information Use an Decision-making: A Conceptual Review and Discussion of Findings, *Information and Communication Technologies in Tourism 2003*, New York: Springer Computer Science: 144-151.
- Herbjørn, N., Methlie, L.B. ve Pedersen, P.E. (2003). Tourism Web Sites and Value-Added Services: The Gap Between Customer Preferences and Web Sites' Offerings, *Information Technology & Tourism*, 5 (3): 165-174.
- Hitz, M. ve Plattner, S. (2003). A Versatile Context Management Middleware for Mobile Web-based Information Systems, *Information and Communication Technologies in Tourism 2003*, New York: Springer Computer Science: 430-439.
- Ho, J.K. (2003). Multilingual e-Business in a Global Economy: Case of SMEs in the Lodging Industry, *Information Technology & Tourism*, 5 (1): 3-11.
- Holt, R. (2003). Faces of the "New China": A Comparison of Touristic Web Sites in the Chinese and English Languages, *Information Technology & Tourism*, 5 (2): 105-119.
- Kaldis, K., Boccorch, R. ve Buhalis, D. (2003). Technology Enabled Distribution of Hotels: An Investigation of the Hotel Sector in Athens, Greece, *Information and Communication Technologies in Tourism 2003*, New York: Springer Computer Science: 280-288.
- Kazasis, F., Anestis, G. Moumoutzis, N. ve Christodoulakis, S. (2003). Intelligent Information Interactions for Tourism Destinations, *Information and Communication Technologies in Tourism 2003*, New York: Springer Computer Science: 1-9.
- Law, R. ve Leung, K. (2003). Online Airfare Reservation Services: A Study of Asian-Based and North American-Based Travel Web Sites, *Information Technology & Tourism*, 5 (1): 25-33.
- Leuenerger, R., Schegg, R. ve Murphy, J. (2003). E-Mail Customer Service by Upscale International Hotels, *Information and Communication Technologies in Tourism 2003*, New York: Springer Computer Science: 20-28.
- Lopez, B. (2003). Holiday Scheduling for City Visitors, *Information and Communication Technologies in Tourism 2003*, New York: Springer Computer Science: 252-260.
- Ma, J.X., Buhalis, D. ve Song, H. (2003). ICT's and Internet Adoption in China's Tourism Industry, *Information and Communication Technologies in Tourism 2003*, New York: Springer Computer Science: 345-354.
- Maedeche, A. ve Staab, S. (2003). Services on the Move: Towards P2P-enabled Semantic Web Services, *Information and Communication Technologies in Tourism 2003*, New York: Springer Computer Science: 124-133.
- Missikoff, M., Werthner, H., Höpken, W., Dell'Ebra, M., Fodor, O., Formica, A. ve Taglino, F. (2003). Harmonise: Towards Interoperability in the Tourism Domain, *Information and Communication Technologies in Tourism 2003*, New York: Springer Computer Science: 58-66.
- Molinaroli, E. ve Buhalis, D. (2003). Entrepreneurial Networks in Italian eTourism, *Information and Communication Technologies in Tourism 2003*, New York: Springer Computer Science: 96-104.

- Murphy, H.C. (2003). An Investigation into How Data Collected by Destination Websites Are Utilised as a Direct Marketing Tool, *Information and Communication Technologies in Tourism 2003*, New York: Springer Computer Science: 316-325.
- Nodder, C., Mason, D., Ateljevic, J. ve Milne, S. (2003). ICT Adoption and Use in New Zealand's Small and Medium Tourism Enterprises: A Cross Sectoral Perspective, *Information and Communication Technologies in Tourism 2003*, New York: Springer Computer Science: 355-363.
- O'Connor, P.O. (2003). Privacy and the Online Hotel Customer: An Analysis of the Use of Fair Information Practices by International Hotel Companies, *Information and Communication Technologies in Tourism 2003*, New York: Springer Computer Science: 382-391.
- O'Grady, M.J. ve O'Hare, G.M.P. (2003). Accessing Cultural Tourist Information Via a Context-Sensitive Tourist Guide, *Information Technology & Tourism*, 5 (1): 35-47.
- Pan, B. ve Fesenmaier, D.R. (2003). Travel Information Search on the Internet: A Preliminary Analysis, *Information and Communication Technologies in Tourism 2003*, New York: Springer Computer Science: 242-251.
- Pavlovich, K. (2003). The Evolution and Transformation of a Tourism Destination Network: The Waitomo Caves, New Zealand, *Tourism Management*, 24 (2): 203-216.
- Pechlaner, H., Tallinucci, V., Abfalter, D. ve Riezner, H. (2003). Networking for Small Island Destinations: The Case of Elba, *Information and Communication Technologies in Tourism 2003*, New York: Springer Computer Science: 105-114.
- Rumetshofer, H., Pühretmair, F. ve Wöb, W. (2003). Individual Information Presentation Based on Cognitive Styles for Tourism Information Systems, *Information and Communication Technologies in Tourism 2003*, New York: Springer Computer Science: 440-447.
- Schegg, R., Steiner, T., Frey, S. ve Murphy, J. (2003). Benchmarks of Web Site Design and Marketing by Swiss Hotels, *Information Technology & Tourism*, 5 (2): 73-89.
- Schmidt-Belz, B., Laamanen, H., Poslad, S. ve Zipf, A. (2003). Location-based Mobile Tourist Services: First User Experiences, *Information and Communication Technologies in Tourism 2003*, New York: Springer Computer Science: 115-123.
- Schweda, A. ve Varan, D. (2003). Use of Interactive Television Promotional Tools as Information Sources in Long-Haul Travel, *Information and Communication Technologies in Tourism 2003*, New York: Springer Computer Science: 412-420.
- Stamboulis, Y. ve Skayannis, P. (2003). Innovation Strategies and Technology for Experience-Based Tourism, *Tourism Management*, 24 (1): 35-43.
- Susskind, A.M., Bonn, M.A. ve Dev, C.S. (2003). To Look or Book: An Examination of Consumers' Apprehensiveness toward Internet Use, *Journal of Travel Research*, *Journal of Travel Research*, 41 (3): 256-264.
- Tiako, P.F. (2003). E-commerce Approach for Supporting Trading Alliances, *Information and Communication Technologies in Tourism 2003*, New York: Springer Computer Science: 392-401.
- Tijostheim, I., Nordlund, B., Lous, J. ve Fuglerud, K.S. (2003). Travelers and Location-information in the Mobile Environment: Consumer Attitudes and a Prototype of a Service for Early Adopters of Mobile Internet, *Information and Communication Technologies in Tourism 2003*, New York: Springer Computer Science: 134-143.
- Umlauf, M., Pospischil, G., Niklfeld, G. ve Michlmayr E. (2003). LoL@, a Mobile Tourist Guide for UMTS, *Information Technology & Tourism*, 5 (3): 151-164.
- Wöber, K.W. (2003). Evaluation of DMO Web Sites through Inter-regional Tourism Portals: A European Cities Tourism Case Example, *Information and Communication Technologies in Tourism 2003*, New York: Springer Computer Science: 212-221.
- Yeung, T.A. ve Law, R. (2003). Usability Evaluation of Hong Kong Hotel Websites, *Information and Communication Technologies in Tourism 2003*, New York: Springer Computer Science: 261-269.
- Yuan, Y.L., Gretzel, U. ve Fesenmaier, D.R. (2003). Internet Technology Use by American Convention and Visitors Bureaus, *Journal of Travel Research*, 41 (3): 240-255.
- Zins, A.H. (2003). Adapting to Cognitive Styles to Improve the Usability of Travel Recommendation Systems, *Information and Communication Technologies in Tourism 2003*, New York: Springer Computer Science: 289-297.

## ULAŞTIRMA VE TURİZM

- Garkavenko, V., Bremner, H. ve Milne, S. (2003). Travel Agents in the 'Information Age': New Zealand Experiences of Disintermediation, *Information and Communication Technologies in Tourism 2003*, New York: Springer Computer Science: 467-476.
- Kester, J.G.C. (2003). Preliminary Results for International Tourism in 2002; Air Transport After 11 September, *Tourism Economics*, 9 (1): 95-110.
- Mason, P. ve Christie, M. (2003). Tour Guides As Critically Reflective Practitioners: A Proposed Training Model, *Tourism Recreation Research*, 28 (1).
- Mckercher, B., Packer, T., Yau, M.K. ve Lam, P. (2003). Travel Agents as Facilitators or Inhibitors of Travel: Perceptions of People with Disabilities, *Tourism Management*, 24 (4): 465-474.
- Medina-Muñoz, R.D., Medina-Muñoz, D.R. ve García-Falcón, J.M. (2003). Understanding European Tour Operators' Control on Accommodation Companies: An Empirical Evidence, *Tourism Management*, 24 (2): 135-147.

## SÜRDÜRÜLEBİLİR TURİZM

- Burns, P.M. ve Sancho, M.M. (2003). Local Perceptions of Tourism Planning: The Case of Cuéllar, Spain, *Tourism Management*, 24 (3): 331-339.
- Fallon, L.D. ve Kriwoken, L.K. (2003). Community Involvement in Tourism Infrastructure - The Case of the Strahan Visitor Centre, Tasmania, *Tourism Management*, 24 (3): 289-308.
- Warnken, J., Russell, R. ve Faulkner, B. (2003). Condominium Developments in Maturing Destinations: Potentials and Problems of Long-Term Sustainability, *Tourism Management*, 24 (2): 155-168.